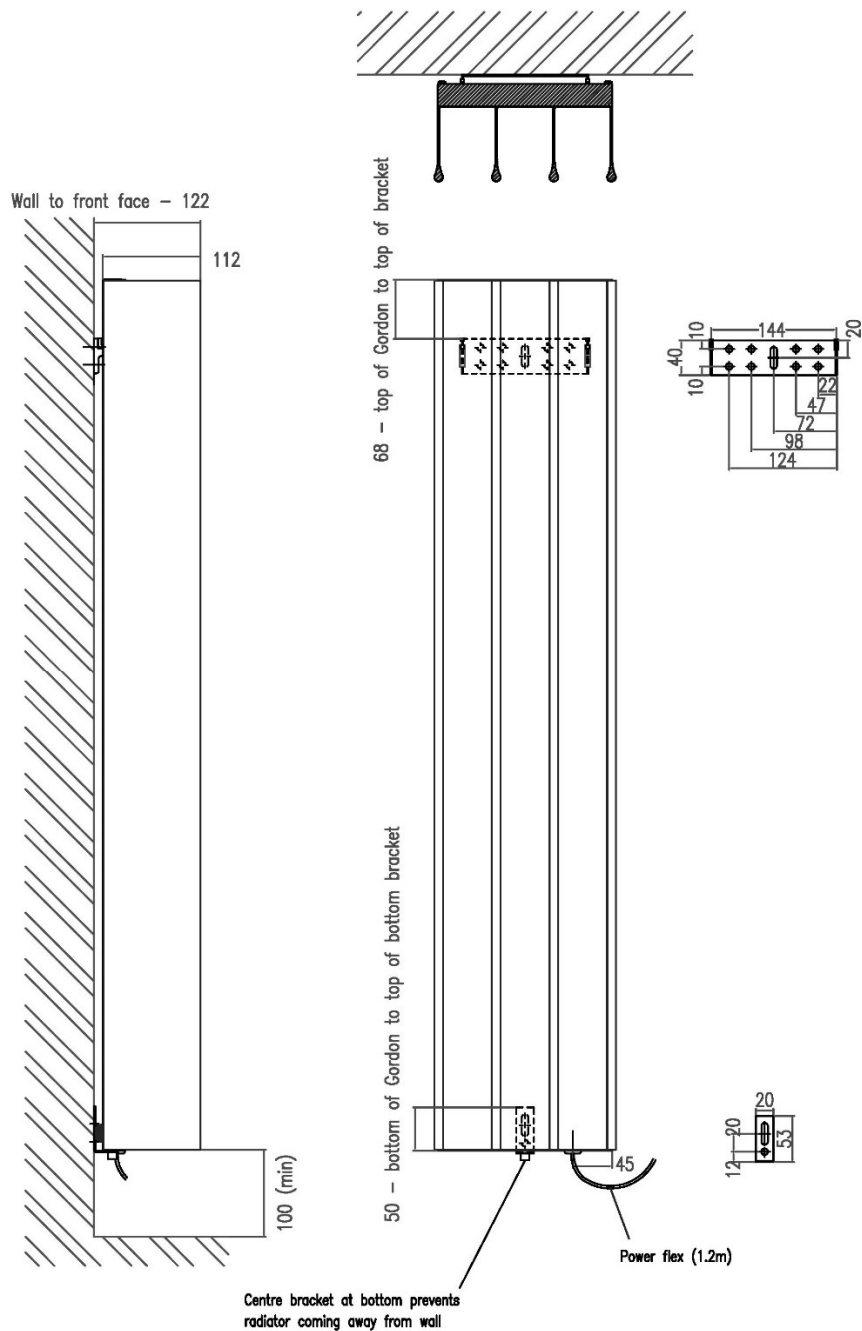


Gordon Towel Warmer installation & operating instructions



Package Contents/Parts Identification

Component	Qty
A Gordon Towel Warmer	1
B Main wall mounting bracket	1
C Centre bottom bracket	1
D Screws	6
E Wall Plugs	6
F M6 x 12mm capscrew	1



Operating Instructions for safe use:

CAUTION: This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge provided they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Children of less than 3 years should be kept away unless continuously supervised. Children aged from 3 years and less than 8 years shall only switch on/off the appliance if it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not regulate and clean the appliance or perform user maintenance.

CAUTION: Some parts of this product can become hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

Precautions should be taken to ensure that prolonged contact with the towel rail cannot occur. Particular care should be taken in confined areas where accidental prolonged contact with the rail could be more likely to occur. This appliance should only be used to dry fabrics washed in water using commonly available detergents.

IMPORTANT: A means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.

The supply cord cannot be replaced. If the cord is damaged the appliance should be scrapped.

IMPORTANT: If the towel rail is to be installed in a place used by the public, a warning notice should be placed adjacent to the rail advising that the surface can be hot.

WARNING - In order to avoid a hazard for very young children, this appliance should be installed so that the lowest heated rail is at least 600mm above the floor.

Installation Instructions

Tools required

Tape measure

Spirit Level

Electric Drill

7mm Masonry drill bit to suit wall plug or screw size (Eskimo brackets will take screws up to 7mm in diameter)

Screwdriver or electric driver with PZ2 driver bit

****This Product must be installed by a suitably qualified competent person as defined by the relevant standards in the country of installation. This is a fixed appliance****

General

The towel rail is designed to provide year-round service for airing towels and articles of clothing. It is not intended to provide a sole heating service but will take the chill off a small size bathroom, lavatory or en suite.

No routine maintenance is necessary apart from occasional cleaning.

The unit is splashproof to IP44 standard.

Electrical

WARNING - This appliance must be earthed

The electrical installation of this towel rail must be carried out by a competent electrician in accordance with the current I.E.E Regulations for Electrical Equipment. The towel rail is suitable for use on an A.C.~ electrical supply. Before installation check that the supply voltage corresponds with that marked on the rail.

IMPORTANT - The wires in the mains lead are coloured in accordance with the following code:

BLUE - NEUTRAL

BROWN - LIVE

GREEN/ YELLOW - EARTH

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

The wire which is coloured GREEN and YELLOW must be connected to the terminal in the plug which is marked with the letter E or by the earth symbol or coloured green or green and yellow.

The wire which is coloured BLUE must be connected to the terminal which is marked with the letter N or coloured black.

The wire which is coloured BROWN must be connected to the terminal which is marked with the letter L or coloured red.

This appliance must only be used on A.C. mains supply of 220/240 Volts~.

Wall Mounting

1. Before starting work, ensure working area is free of obstructions and objects that could cause harm to you the radiator or the electrical power chord. Unpack Gordon carefully. If laying Gordon onto the floor place it with the back face to the floor, unless you can ensure that there is nothing underneath that could cause damage.
2. Mark the position of the top of Gordon on the wall, then locate the main wall mounting bracket.
3. The main wall bracket is mounted 68mm below the top of Gordon (see drawing) hold it in position and mark through the centre of the slotted bracket hole.
4. Using a 7mm masonry bit drill a hole in the wall to a suitable depth. Fit a wall plug into this hole. Now fix the main wall bracket through the central slotted hole using one of the screws provided. Do not fully tighten.
5. Adjust the main bracket for height and ensure it is level using a spirit level.
6. Using at least two of the hole positions on the bracket drill and fix the bracket firmly to the wall using the wall plugs and screws provided (we provide 8 holes to allow for a variety of fixing positions).
7. Now locate the centre bottom bracket, position this as shown on the drawing and fix the bracket firmly to the wall using the wall plugs and screws provided. The slotted hole can be used for initial adjustment prior to fixing through the remaining hole.
8. N.B. Bracket fixing positions are shown on the drawing above that will allow for pre-drilling of the holes if the product is not yet on site. Accurately mark out hole positions on the wall using a spirit level and tape measure.
9. Hang Gordon onto the main bracket ensuring it is fully engaged on the plastic spacers.

- 10.** Using a the 5mm allen key provided fix the centre bottom bracket to the radiator using the 6mm capscrew provided – this bracket is there to lock Gordon onto the wall and prevent it from being removed or knocked off the top bracket.
- 11.** Wire radiator into a fused spur providing a means of isolation in accordance with current ISO/AUS/NZ standards and IEE regulations.
- 12.** If installation problems arise, please refer to the Eskimo website for more detailed information. If problems persist, please contact the Eskimo technical department – the number is shown at the top of this page.
- 13.** See Eskimo website for cleaning advice dependent upon the finish chosen. ***Abrasive cleaners should never be used on Eskimo products.***

Drying and airing towels

Good airflow, which allows the replacement of humidified with fresh air is essential for efficient drying, so Gordon functions best when no more than two layers of towels or similar fabric are draped over each fin of the Gordon, and air is allowed to vent from the area between the fins. Items should be placed evenly over the whole surface of the fins where possible.

It is not advisable to leave very damp towels or clothes on the towel rail when not in use, as this may in time, affect the paint finish.

Gordon, although warm to the touch is not hot enough to scorch or burn fabrics. However, soap and detergents remaining in articles after washing can cause discoloration. Therefore, care should be taken to thoroughly rinse articles before airing.

Operation (Electrical)

Heat will be distributed along each of the fins.

Some variation in the temperature across the surface of the rail is normal. When the appliance is covered the temperature, particularly at the upper part of the fins will rise.

The towel warmer may be switched on and off at the isolating wall switch. A timer can also be utilised to improve energy efficiency. The specification and installation of switches and any additional controls are the responsibility of the installer and must be installed in accordance with current electrical installation regulations.

Maintenance

There are no user serviceable parts on the towel rail.

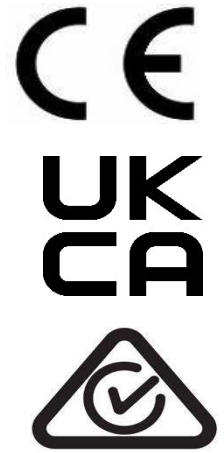
Cleaning

The powder coated finish on your towel rail can be maintained by occasionally wiping over with a damp cloth and lightly finishing with a soft dry cloth. This should only be carried out when the rail is cold. **Do not** use abrasive cleaning powders as this could damage the surface finish. Avoid harsh chemical cleaners and do not use solvents or petroleum-based cleaning products – these can damage the coating of the Gordon and therefore reduce its service life. Essential oils, especially those containing eucalyptus, may harm the powder coated surface – it is recommended that these are kept away from your Gordon.

Recycling

For electrical products sold within the European Community.

At the end of the electrical products useful life it should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice in your country.



Gordon towel warmer for drying and warming of towels.
Type Nos: GOR10-A to GOR10-Z
For towel warming in domestic and commercial premises.

Designed & manufactured by:
Eskimo Products Ltd
Unit 7
Ace Business Park
Mackadown Lane
Birmingham
B33 0LD

Independently Tested by:
Eurofins GMBH
Storkower Str 38C
15226 Reichenwalde
Germany
Test Report No:
GOM-2101-9596-SOH043-V01

Essential characteristics	Performance	Harmonised technical specification(s)
4.1 Reaction to fire class	Class A1	
4.2 Release of dangerous substances (pre-treatment and paint)	The materials in this product do not contain or release any dangerous substances in excess of the maximum levels specified in existing European material standards or any national regulations	
4.3 Pressure tightness – test pressure	NA	
Maximum operating pressure	NA	• BS EN 60335-1:2012+A15:2021
4.4 Rated thermal output and thermal output in different operating conditions	Dependent upon specific part number supplied, the thermal output is certified as being in accordance with the official Eskimo Products Ltd. published data	• BS EN IEC 60335-2-43:2020+A11:2020
4.5 Durability (resistance to corrosion of the pre-treatment and paint)	Pass	• IEC 62233:2008
Durability (corrosion resistance of wetted parts)	NA	• AS/NZS 60335.1:2011 + A1:2012 + A2:2014 + A3:2015 + A4:2017 + A5:2019
Durability – fatigue resistance – pressure cycling according to Eskimo Products Ltd standard 3.1	NA	
Durability – fatigue resistance – thermal cycling according to Eskimo Products Ltd standard 3.2	Type > 5475 cycles from 10°C to 90°C Pass	• AS/NZS 60335-2-43:2018
Maximum operating temperature	95°C	
Power Rating	200w	
Voltage	220-240v	
IP rating of electrical enclosures	IP44 – recommended for Zone 2 and above bathroom use	

The performance of the product identified above is in conformity with the declared performance.

The declaration of performance is issued under the sole responsibility of the manufacturer identified above.
Signed for and on behalf of Eskimo Products Ltd:



Managing Director
Birmingham, UK, February 8th, 2024



EU Declaration of Conformity

This declaration of conformity is issued under the sole responsibility of the manufacturer.

Manufacturer's Name: Eskimo Products Ltd Address: Unit 7, Ace Business Park, Mackadown Lane, Birmingham B33 0LD, United Kingdom
Product/Type of Equipment: Electric Heater
Model Name(s): Gordon/The Loop Type Names: Single Gordon, Double Gordon Finishes: All , Type Numbers: GOR-xx-xxx-xx to GOR-xx-xxx-xx (x designates number ranges from 1 to 9 and letters from A to Z)

The designated products are in conformity with the European Directives:

2011/65/EU

All products in the table conform to the Directive (EU) 2015/863 amendment of the RoHS DIRECTIVE 2011/65/EU, Article 4(1): and do not contain any of the below-mentioned 10 Hazardous substances above the specified limits).

Restricted substances	Maximum Threshold
Cadmium	100 ppm (0.01 weight%)
Mercury	1000 ppm (0.1 weight %)
Hexavalent chromium	1000 ppm (0.1 weight %)
Lead	1000 ppm (0.1 weight %)
Polybrominated biphenyls (PBB)	1000 ppm (0.1 weight %)
Polybrominated diphenyl ethers (PBDE)	1000 ppm (0.1 weight %)
Bis(2-ethylhexyl phthalate (DEHP)	1000 ppm (0.1 weight %)
Benzyl butyl phthalate	1000 ppm (0.1 weight %)
Dibutyl phthalate (DBP)	1000 ppm (0.1 weight %)
Di isobutyl phthalate (DIBP)	1000 ppm (0.1 weight %)

The designated products are in conformity with the European Directives:

2014/35/EU

2014/30/EU

"European Parliament and of the Council of 26 February 2014 on the harmonisation of the laws of the Member States relating to the making available on the market of electrical equipment designed for use within certain voltage limits"

This product is in conformity with the requirements of the Low-Voltage Directive (2014/35/EU) and the EMC Directive (2014/30/EU).

Is manufactured to CE regulations and conforms to the following standards:

SAFETY:	EN 60335-1:2012+A15:2021 EN 60335-2-30:2009+A12:2020 EN IEC 60335-2-43:2020+A11:2020
LVD:	EN 60529:1992 + A2:2013 EN 62233:2008
EMC:	EN IEC 60730-2-9:2019+A1:2019 EN IEC 55014-2:2021. EN IEC 61000-3-2:2019 + A1:2021

Signed



Philip Ward
Managing Director
Birmingham,
UK
February 8th, 2024